



Center for Clinical Standards and Quality/Survey & Certification Group

Admin Info: 14-17-ALL

DATE: February 28, 2014

TO: State Survey Agency Directors

FROM: Director
Survey and Certification Group

SUBJECT: Fiscal Year (FY) 14 State Performance Standards System (SPSS): Revisions to review Q1, Q6 and Q9

Memorandum Summary

FY 2014 SPSS Burden Reduction: The Centers for Medicare & Medicaid services (CMS) is proposing to revise the SPSS methodology pertaining to the following measures:

- Q1: Documentation of Deficiencies
- Q6 Prioritizing Complaints and Incidents
- Q9: Quality of Complaint/Incident Investigations

In an effort to reduce CMS Regional Office workload in response to the CMS hiring freeze and FTE re-basing, we are making certain programmatic adjustments for how the SPSS measures Q1, Q6 and Q9 are processed and evaluated for the FY2014 review cycle.

Given that each Regional Office (RO) apply their SPSS evaluations on its own schedule, the following changes apply for Q1, Q6 & Q9 for reviews of FY2014 performance. If the RO identifies that a State Agency (SA) passed measures Q1, Q6 or Q9 in FY2013, its review for FY2014 would consist of only half the standard sample and would be completed as an end of year review. CMS CO will provide the sample data for Q6 and Q9 as it has previously. If the SA failed the FY2013 end of year review, the RO is required to perform an FY2014 review processing as it would normally for all measures failed.

If you have other questions or concerns regarding the burden reduction summary, please feel free to contact one of the SPSS team here in central office: Akosua Ghailan, (410) 786-8047, Francis Adanuty (410) 786-9867 or Tom Kress (410) 786-3362.

Effective Date: Please ensure that all appropriate staff is fully informed within 30 days of the date of this memorandum.

/s/

Thomas E. Hamilton

cc: Survey and Certification Regional Office Management